

# Using Extensions with AI Campaigns

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## Overview

AI Campaigns are built with the AI editor, and they work differently from classic campaigns. Campaign-level extensions (the ones you install from Extensions and turn on for a campaign) do not run on AI Campaigns.

The most common things those extensions did are built into AI Campaigns instead. You don't install anything: tell the AI editor what you want in plain words ("add a copy button next to the code", "only show the zip code field if they pick United States") and it adds it to the campaign. Nothing changes for your classic campaigns. Extensions keep working on them exactly as before, and you can run classic and AI Campaigns side by side on the same site.



Note: if your account has extensions installed, the AI editor tells you which ones won't carry over before it builds the campaign, and what it will use instead.

## Covered automatically

These keep working on AI Campaigns with nothing to set up. Keep the extension installed on your account: Digioh sends the campaign events and visitor identity itself on AI Campaigns.

- Google Analytics 4 Event Tracking: campaign views, page changes and submits are sent to GA4.
- Owned Identity (TPAU) for Klaviyo, Iterable, Braze, Yotpo, Ometria and Dotdigital: known visitors are still identified, and identity on submit works the same way.
- Passport Recover + Grow and the Shopify TPAU Event Relay.
- \*\*\*Shopify Cart Targeting and Personalization: Display rules based on cart items and values are supported. *Cart Merge Tags and showing Cart Contents are not yet supported.*

**Note:** other tracking extensions that send campaign events to their own tool (for example Segment, Amplitude, mParticle, RudderStack, Adobe Analytics, Chord, or Klaviyo Track and Identify) don't show a notice in the AI editor. Before you rely on them for an AI Campaign, check with support that your events are arriving.

## Built into AI Campaigns

If you used one of these extensions, ask the AI editor for the feature on the right.

| Extension                                                                                 | On an AI Campaign, ask the AI editor for                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Shopify Dynamic Coupon Generation                                                         | A Digioh coupon group with unique codes. Generate a batch of unique codes for your discount in Shopify, upload them to a new coupon group set to give out a code on submit, and ask the AI editor to show that group's code on the thank you page. Each visitor gets their own code, with a copy button. |
| Click to Copy Button                                                                      | A copy button. It works on coupon codes or any text in the campaign.                                                                                                                                                                                                                                     |
| Countdown Timer                                                                           | A countdown timer, with an optional message when it runs out.                                                                                                                                                                                                                                            |
| Redirect Helper                                                                           | A button that sends the visitor to a URL, or a redirect after submit.                                                                                                                                                                                                                                    |
| Send SMS Message                                                                          | A button that opens a text message to your number.                                                                                                                                                                                                                                                       |
| Hide or Disable Fields Based on Form Input                                                | A field that shows, hides or enables based on another answer.                                                                                                                                                                                                                                            |
| Disable button on required fields                                                         | A submit or next button that stays disabled until the required fields on that page are filled in.                                                                                                                                                                                                        |
| Prevent Common Email Typos                                                                | Email typo checking (for example, gmial.com).                                                                                                                                                                                                                                                            |
| Phone Number Formatting                                                                   | A phone field with a country code selector and validation, or US number formatting for a US-only audience.                                                                                                                                                                                               |
| US zip code validation                                                                    | A 5-digit US zip code check.                                                                                                                                                                                                                                                                             |
| Regex Validation on Form Fields, Validate Numerics                                        | A custom format check on a field (for example, digits only, or a specific pattern).                                                                                                                                                                                                                      |
| Multi-Select All and None of Above Buttons, Selected Button and Checkbox Count Validation | A "None of the above" option and a minimum or maximum number of selections. On a quiz question, ask for the question to require a minimum or maximum number of answers. There is no "select all" button.                                                                                                 |
| Box Auto Close / Change Page                                                              | Closing the popup after a delay. This works for popups and other overlays, not for inline (embedded) campaigns.                                                                                                                                                                                          |

| Extension              | On an AI Campaign, ask the AI editor for                                                           |
|------------------------|----------------------------------------------------------------------------------------------------|
| Multiple Choice Quiz   | A quiz. Describe the questions and results you want and the AI editor builds it as an AI Campaign. |
| Improved Error Bubbles | Nothing: field error messages are built in.                                                        |
| Scrolling Controller   | Nothing: AI Campaigns don't load in a frame, so this extension isn't needed.                       |

## Everything else

The extensions below aren't built into AI Campaigns. If you need one of them on an AI Campaign, contact support at [support@digioh.com](mailto:support@digioh.com): many of these can be added to that campaign as custom code. Otherwise, keep using a classic campaign for that use case.

- ADA Box Controls for Screen Readers (V1 and V2)
- Add Rating Stars
- Always Submit On Close
- Animations Extension, Page Switch Animations, Dynamic Box Page Transitions
- Block Free Email Providers
- Blueshift
- Box carousel, Box scroller
- Box Conversions for Conditions
- Call JavaScript Function with Box Data Parameter
- Click to Call
- Conditional Integrations
- Conditional Main Page Skip
- Consolidated Error Messages, Control inline error text color, font, and size
- Convert Date to Years Or Months, Relative Date Max/Min, Restrict date picker to only allow future or past dates

- Count Fields
- Country and State Drop Down
- Delay Box Display, Delay Display of Elements
- Drive Uploader
- Dynamic Back Buttons
- Dynamic Images, Page Background Image Dynamic Replacement, Half Page Background Image Left or Right
- Dynamic Page Change Override
- Dynamic Suppression with Selector or Promise
- Dynamic Text from CSV, Populate Dropdowns from CSV Data, Text Input Search from Hosted List
- Embed HubSpot Calendar
- Filter Products Variants By Range on Outcome quizzes
- Form Auto Submit and Clear Data Layer
- Form Field Reordering
- GA3 Logging for non-PRQ Quizzes
- Google Tag Manager Metadata Controller
- Hidden URL Loads
- HoneyPot Guard
- Internationalization (i18n)
- Iterable Email Lookup, Iterable SMS OTP
- Kickbox Integration, Never Bounce
- Limit Text Length
- Map Custom Fields, Numeric Range Mapper, Store Extra Page Quiz Result URL to Custom Field
- Modal Overlay For Box Elements
- Phone Code Flag Icons, Length And Format Validation

- Prevent Typing of Special Characters on Text Input
- Quiz Page Abandonment
- Randomize Options Order (Dropdowns, Radio Buttons)
- Range Slider
- Responsive Inline Scaling
- Restrict Box Simultaneous Display
- RudderStack Payload App
- Score Calculator
- Select All Checkboxes
- Select Button Checkmark and Radio Extension
- Show/Hide Radio or Dropdown options
- Sticky Elements
- Stop or Remove YouTube Videos
- Stylable Multiselect Dropdown
- Suppress Box Display Based on Inline Interaction
- Suppress Digioh Boxes wrt Attentive
- Sync form input in Local Storage
- Tool Tips for Box Elements
- Universal Merge Tags (UMT)
- Yotpo Reviews

## Still need help?

If an extension you rely on isn't listed here, or you're not sure which campaign type to use, contact support at [support@digioh.com](mailto:support@digioh.com).

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