My Form Isn't Submitting

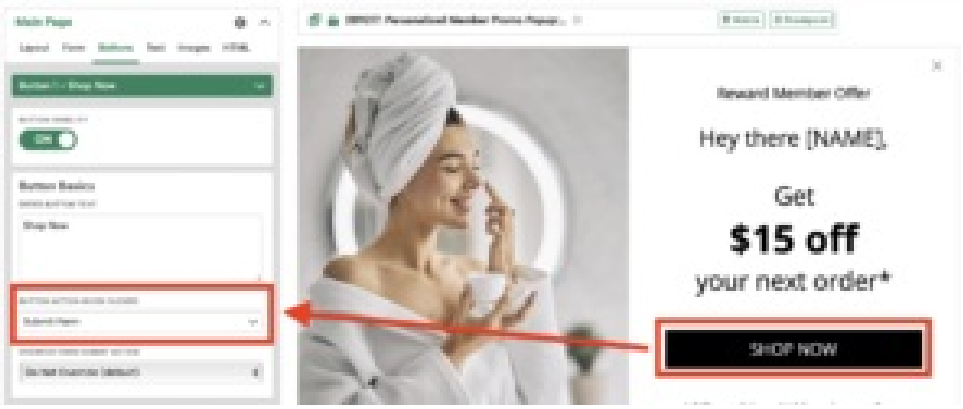
Last Modified on 06/10/2026 11:06 pm EDT

What You'll Learn in This Article:

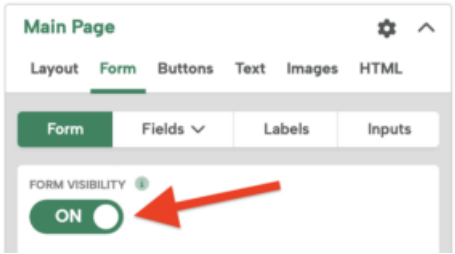
- How to ensure your form's submit button is correctly configured.
- The importance of activating your form for proper functionality.
- Why including an email field is crucial for form submissions.
- Steps to take if your form still isn't submitting after these checks.

To troubleshoot a form that isn't submitting, please take a look at the items below and make sure you are all good:

- Make sure you have a **button** added to your pop up and the **button action when clicked** is set to **submit form**.



- Make sure your **form visibility** is turned on.



- While there are some exceptions, forms generally require an email address to submit. Make sure the email field is turned on.

