Limit Text Length Extension

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What You'll Learn in This Article:

- How to install the Limit Text Length extension
- How to configure text truncation using metadata
- How to enable click-to-reveal full text for visitors

Overview

The Limit Text Length extension automatically truncates text in your Digioh campaign when it exceeds a configured character limit, adding an ellipsis (...) at the nearest word boundary. Optionally, visitors can click the truncated text to reveal the full content in a tooltip — useful for product descriptions, long headlines, or any text-heavy campaign element where space is limited.

Installation

Go to your profile menu (top-right), select **Extensions**, search for **Limit Text Length**, and click **Install**.

How It Works

Once installed, the extension scans all campaign elements that have the `text_length_limit` metadata key configured. If an element's text exceeds the limit, it is truncated at the nearest word boundary and `...` is appended. Elements with no text content, or with an invalid limit value, are silently skipped.

Setting Up Text Truncation

In the Campaign Editor, select the text element you want to limit, open its **Metadata** panel, and add:

- **Key:** `text_length_limit`
- **Value:** A whole number representing the maximum characters to display (e.g. `80`)

Save and Publish. Any text longer than your configured limit will now appear truncated with `...` appended.

If the element text already ends with `...`, the extension will skip it to prevent double-truncation.

Setting Up Click-to-Reveal Full Text

To let visitors expand the full text on demand, add a second metadata key to the **same element**:

- **Key:** `click_show_complete_text`
- **Value:** Any non-empty value (its presence activates the feature)

Once published, the truncated text will show a pointer cursor. Clicking it reveals a floating tooltip with the full original text. Clicking again hides it.

Both keys must be on the same element for this to work.

Troubleshooting

Text is not being truncated — confirm `text_length_limit` is set at the element level (not campaign or account level), and that the value is a valid whole number like `100`, not `100px`. Also confirm the extension has been published after installation.

Tooltip is not appearing — confirm both `text_length_limit` and `click_show_complete_text` are on the same element, and that `click_show_complete_text` has a non-empty value.

Questions? Reach out to us at support@digioh.com and we'll be happy to help!
