

How to Customize a Campaign Flow if the Email Already Exists in Iterable

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To use the extension, you will need at least one authenticated [Iterable Integration](#) configured in your Digioh account.

To install the extension, from the Digioh HQ go to your profile menu top right, pick Extensions, then find and install "Iterable - Email Lookup".

To configure the extension, from the profile menu top right, go to Account Metadata and add metadata **tpau_proxy_integration_id**, with the ID of the authenticated Iterable integration from the Integrations list:

Account Metadata

Key 1	Value 1
<input type="text" value="tpau_proxy_integration_id"/>	<input type="text" value="71647"/>
Key 2	Value 2
<input type="text"/>	<input type="text"/>
Key 3	Value 3
<input type="text"/>	<input type="text"/>

Along with configuring a default integration for the entire account, you can also configure site-specific integration IDs that use their own Iterable integration using the Key **tpau_proxy_integration_id:domain_url**. This is useful if you are running multiple sites out of a single Digioh instance and/or have a sandbox site that you want to point to your Iterable sandbox:

Account Metadata

Key 1	Value 1
<input type="text" value="tpau_proxy_integration_id"/>	<input type="text" value="73419"/>
Key 2	Value 2
<input type="text" value="tpau_proxy_integration_id:www.staging.site.com"/>	<input type="text" value="73420"/>

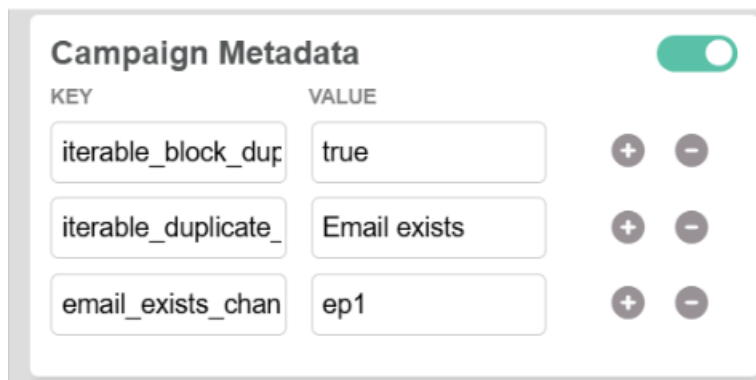
When configuring metadata for a specific site, you will need to use the full, exact domain.

IMPORTANT SECURITY NOTE: By default, this extension potentially exposes the Iterable User Profile Fields in the browser. If your user profiles contain PII or otherwise sensitive data, you must configure the integration to "Restrict Profile Data" and select only the non-sensitive fields that you wish to use for targeting.

Campaign Level Metadata Key:

- iterable_block_duplicate_emails = true - iterable_duplicate_email_message = "Email already exists" -

email_exists_change_page = [PAGE_NAME_HERE](example: ep1,thx)



To enable the extension, the key `iterable_block_duplicate_emails` must be set to **true** otherwise, the extension will not initialize.

If the key `iterable_duplicate_email_message` is not set, the default message shown will be: *"This email address is already registered."*

If both `iterable_duplicate_email_message` and `email_exists_change_page` keys are set, the `email_exists_change_page` key will take priority

Running into an issue or have a question? Reach out to our support team via support@digioh.com and we'll be happy to help!

Related Articles

- [Iterable Owned Identification: Targeting and Personalizing Campaigns Using Iterable Data](#)
 - [Troubleshooting: What to Do if Digioh Appears to Slow Down Your Site](#)
 - [Suppress Campaign Display Based on Inline Interaction](#)
 - [Create a Tool Tip Popup in Digioh \(for Quizzes and Inlines\)](#)
 - [How to Override Page-Level Submission Settings](#)
 - [How to Add an Integration to a Campaign](#)
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