

Klaviyo Quiz Result Email: Using Quiz Data in a Dynamic Product Recommendation Email

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What you'll learn:

- **Set up a Klaviyo flow** to trigger quiz-based product recommendation emails.
- **Use dynamic content** to personalize emails with product images, names, and links.
- **Test and launch your flow** to ensure smooth automation and accurate recommendations.

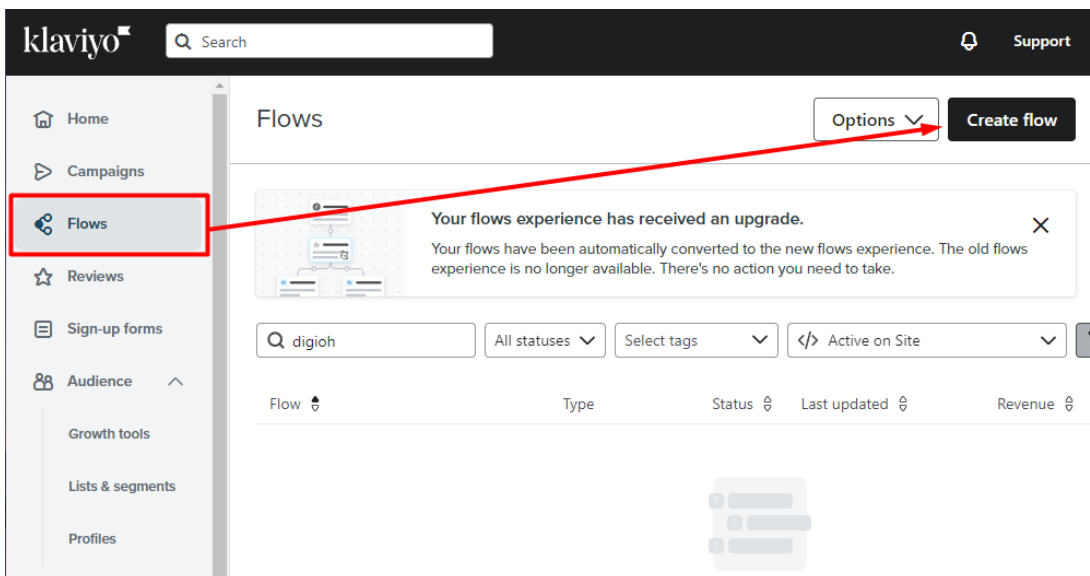
Your customers want to get their quiz results, and you want to remind them what their results were. Enter product recommendation emails! Here's how to seamlessly include quiz data in those emails.

In order to trigger a real-time email that has your product recommendations, you need to create a Klaviyo flow.

Open up your Digioh Quiz Editor and run through your Quiz (by clicking Preview and progressing through your Quiz like a customer would) and submit a test email (this will fire a "Quiz Taken" event to Klaviyo and make it easier to set up the flow).

Login to Klaviyo

Click on "Flows" and then "Create Flow" in the upper right corner.



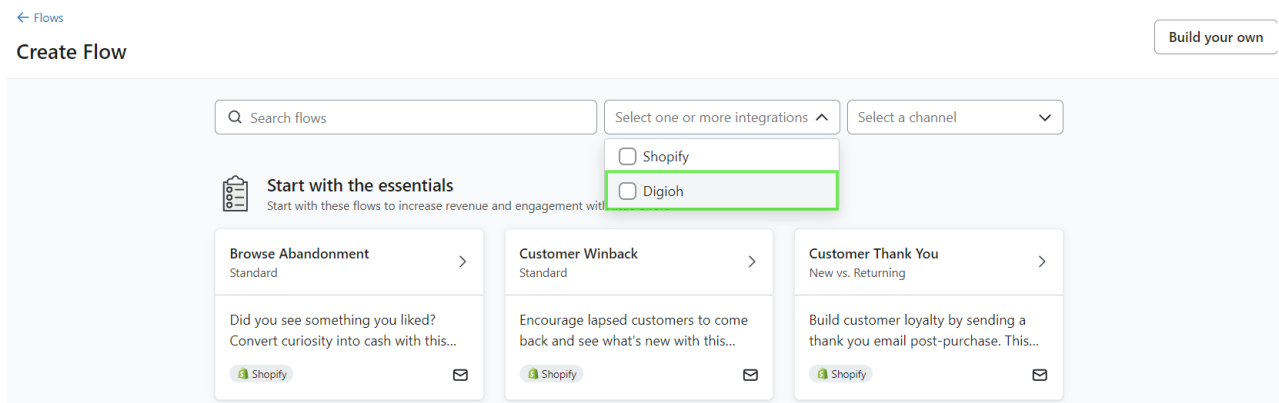
You can either use our pre-built flow template (recommended) or start from scratch:

Create flow using Digioh's template (recommended)

[Watch this video](#) on a step by step on how to use the pre-built flow template.

To create a product recommendation email flow in Klaviyo using our pre-built template, follow these steps:

1. On the Create Flow page, select Digioh from the integrations drop-down:



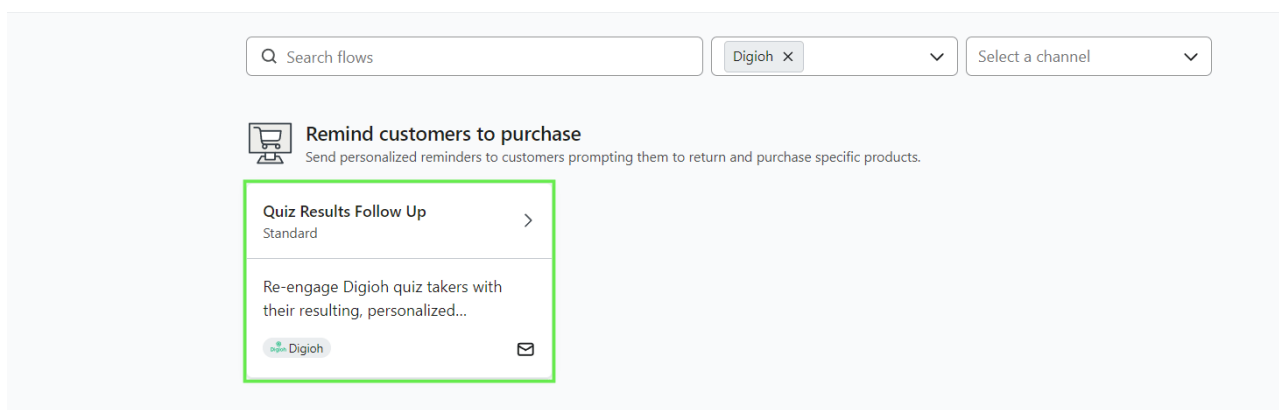
NOTE:

If you don't see the "Digioh" integration option, please make sure you have done the bulleted items below:

- You authenticated with Klaviyo in Digioh
- You set up a Digioh Klaviyo Pipeline in the Klaviyo Integration section
- The Quiz has the Klaviyo integration added to it
- You submitted a Test Lead in your Digioh Quiz (this can be in preview mode)

2. Click on the Quiz Results Follow-Up template

Create Flow



3. This will bring you to an overview of the flow, click "Use template"

Quiz Results Follow Up



Description

Re-engage Digioh quiz takers with their resulting, personalized recommendations. The goal of this flow is to drive conversions and to reinforce with follow up messaging.

Email Remind to purchase EN
Digioh

Name

Quiz Results Follow Up - Standard

Tags

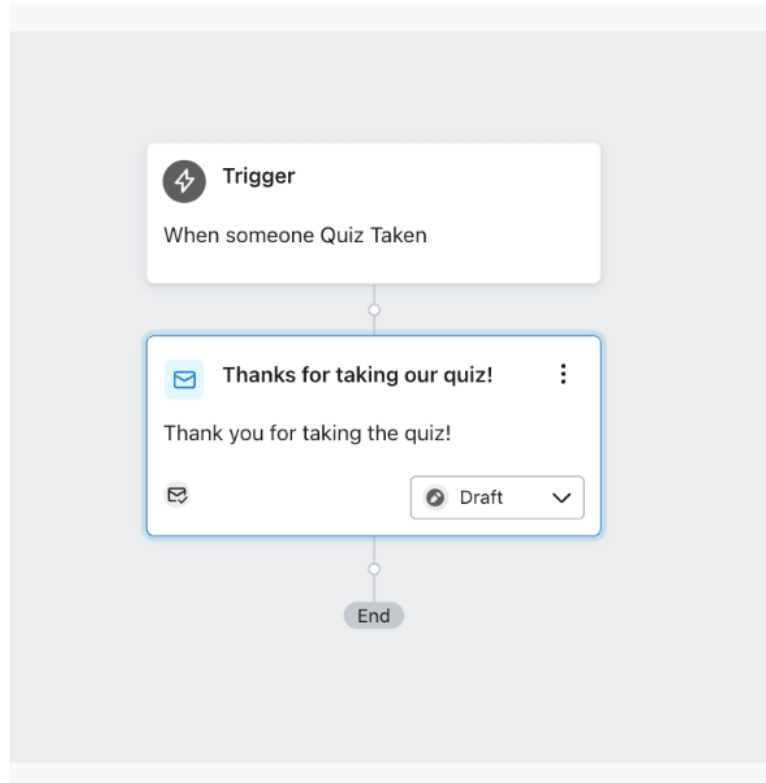
Select one or more options

Trigger

Digioh Quiz Taken

Prerequisites

⚠️ We have not received any recent Quiz Taken events. If you think there might be a problem, contact our Success Team for help.



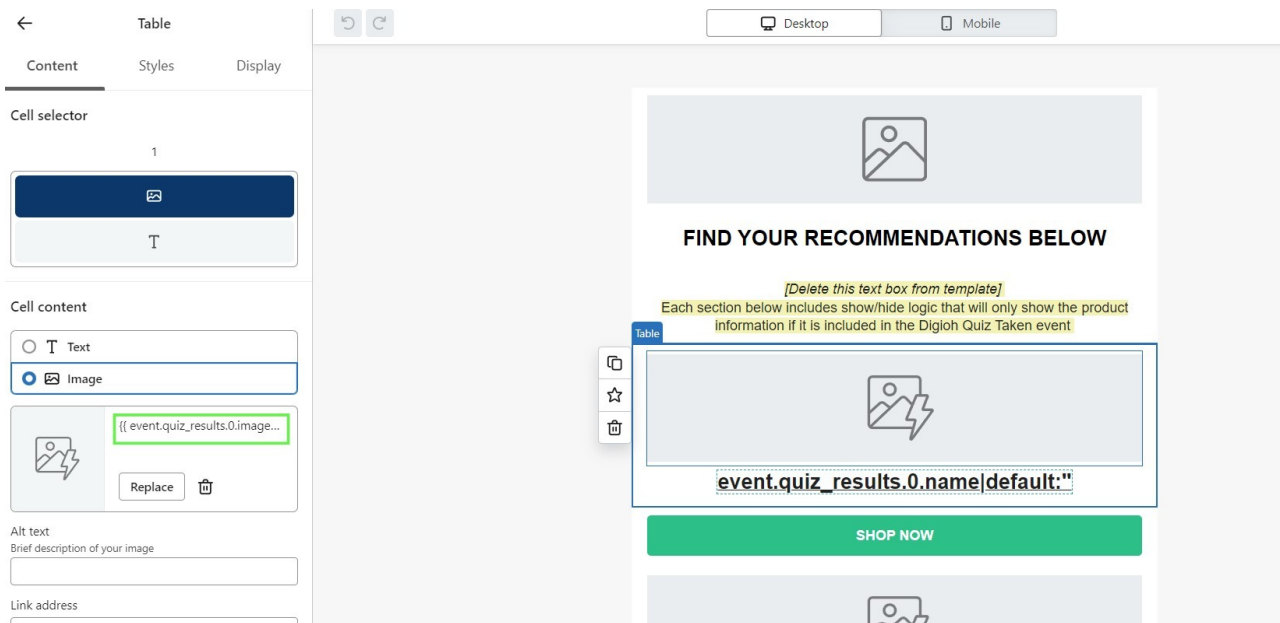
Cancel

Use template

4. This will result on the ready to use flow trigger by the Quiz Taken event. To edit the email, select the email action and click Edit:

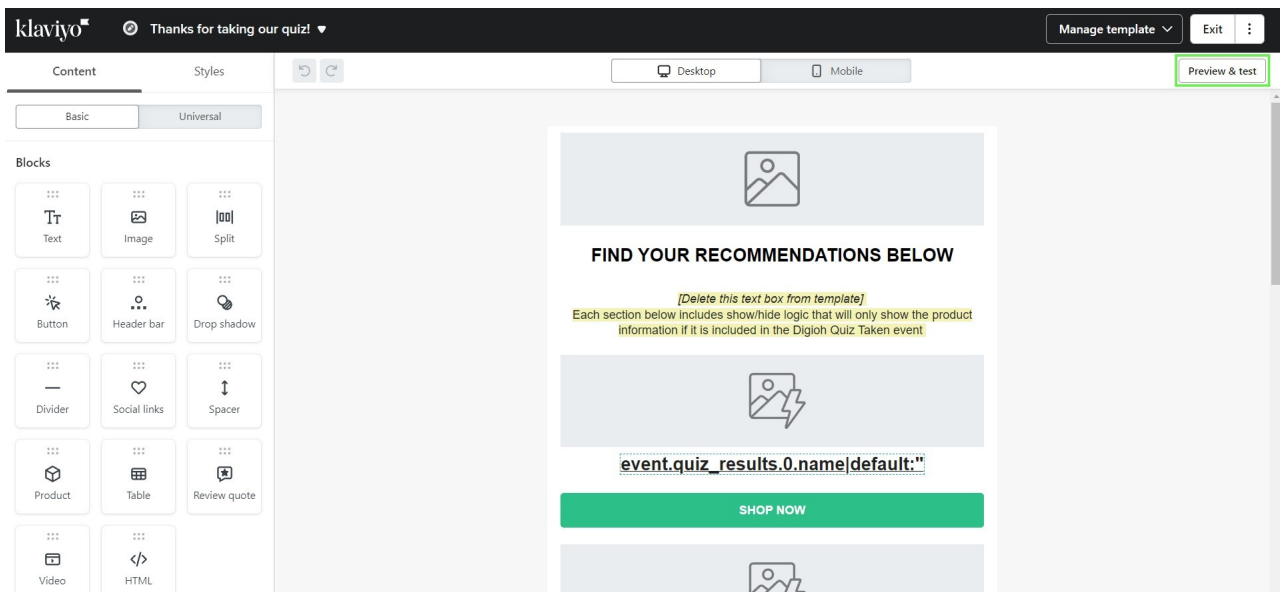
The screenshot shows the Klaviyo interface for editing an email draft. The main canvas displays the flow trigger 'When someone Quiz Taken' leading to the email action 'Thanks for taking our quiz!' with a 'Draft' status. The 'Email details' panel on the right is open, showing the subject line 'Thank you for taking the quiz!', preview text 'Find your recommendations inside!', and a template preview with the text 'FIND YOUR RECOMMENDATIONS BELOW'. The 'Edit' button in the template section is highlighted with a green box.

5. The email draft will already have the dynamic image, product name and product URL coming from the quiz URL.



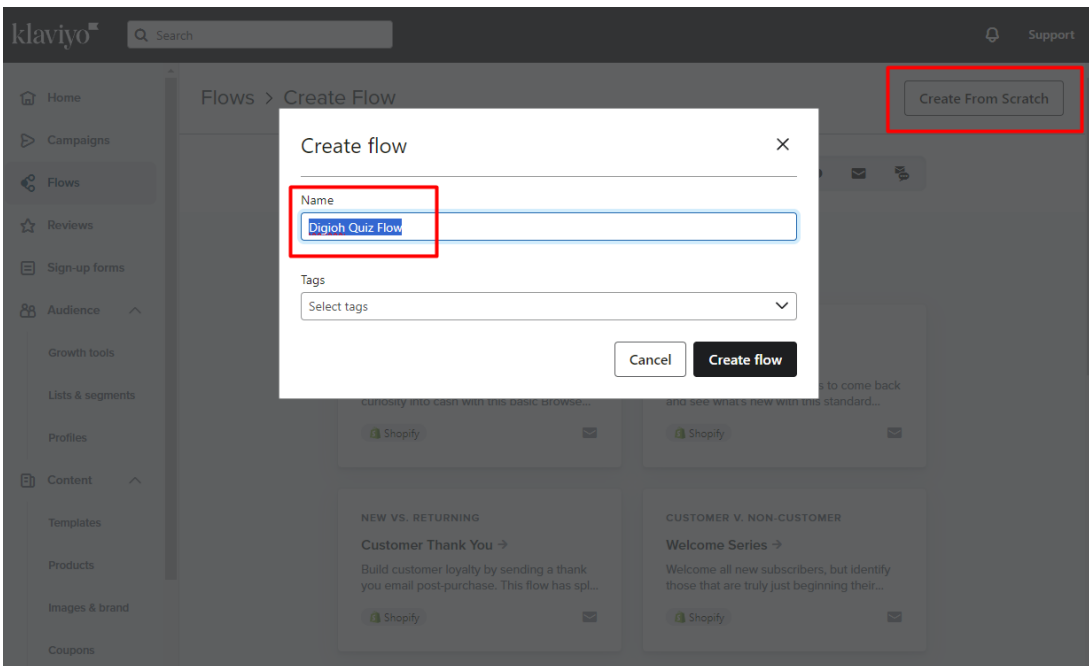
6. The email is designed for up to 5 results, please reach out to support@digioh.com if you'd like to update the event with a "See All Recommendations" link to include in the email.

7. Adjust the email to match your brand look and feel, add your header and footer, and change the buttons and colors to follow your style. Once ready, click on "Preview & test" to preview the resulting email with the latest quiz submission:



Create flow from scratch

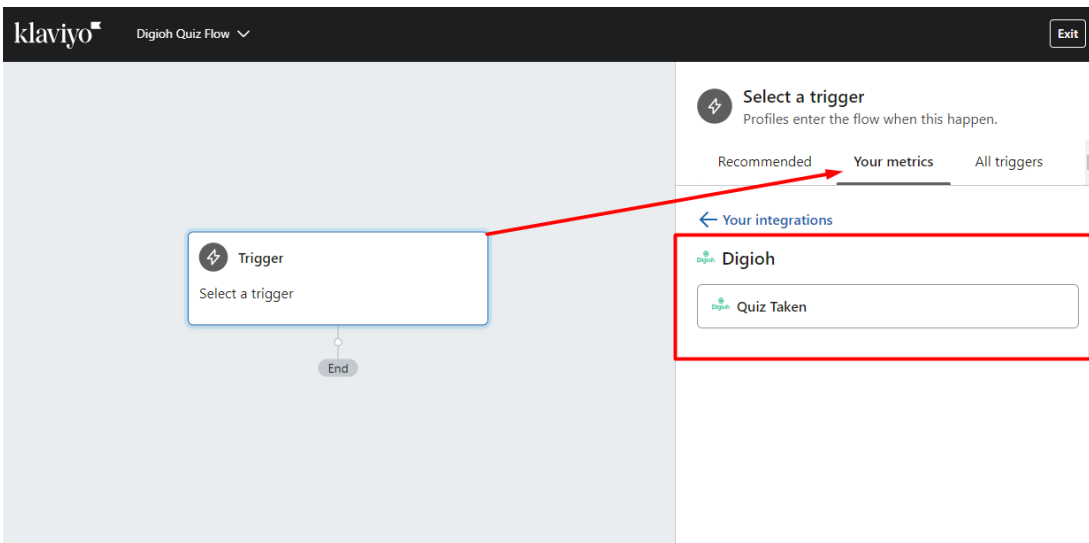
Click on "Create from Scratch" and name your flow "Digioh Quiz Flow"



Next click on the Trigger

Click on the "Your Metrics" tab

Click on the "Digioh" logo and click on "Quiz Taken"



NOTE: If you don't see the "Quiz Taken" Digioh event, please make sure you have done the bulleted items below:

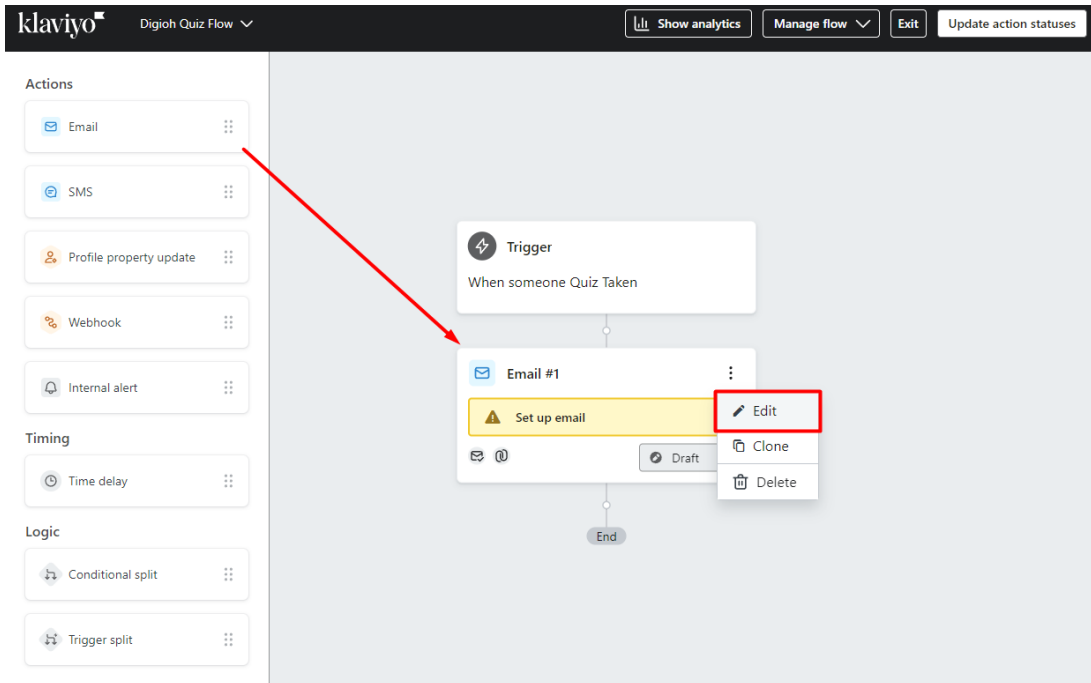
- You authenticated with Klaviyo in Digioh
- You set up a Digioh Klaviyo Pipeline in the Klaviyo Integration section
- The Quiz has the Klaviyo integration added to it
- You submitted a Test Lead in your Digioh Quiz (this can be in preview mode)

If you've left the Flow Editor, navigate back to your new flow

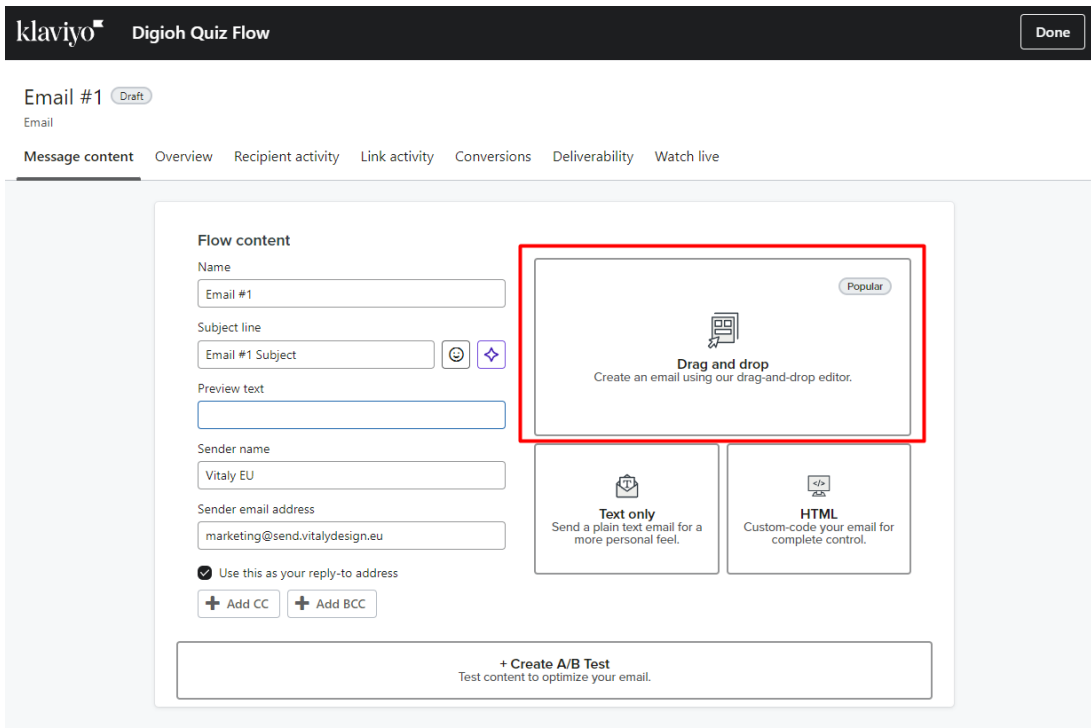
Confirm and Save the trigger

Now, from the "Action" tag, select "Email" as the action, you will need to drag and drop it under the Trigger

Click on "Edit" for the Email



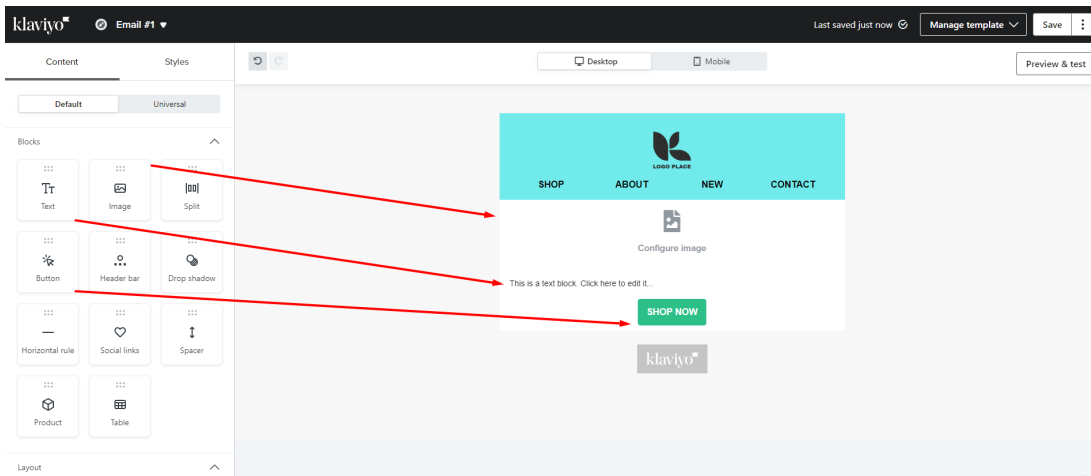
Click on "Drag and Drop" Template and pick a template that you want to use for your Product Recommendation Email. We recommend a template that has your header and footer.



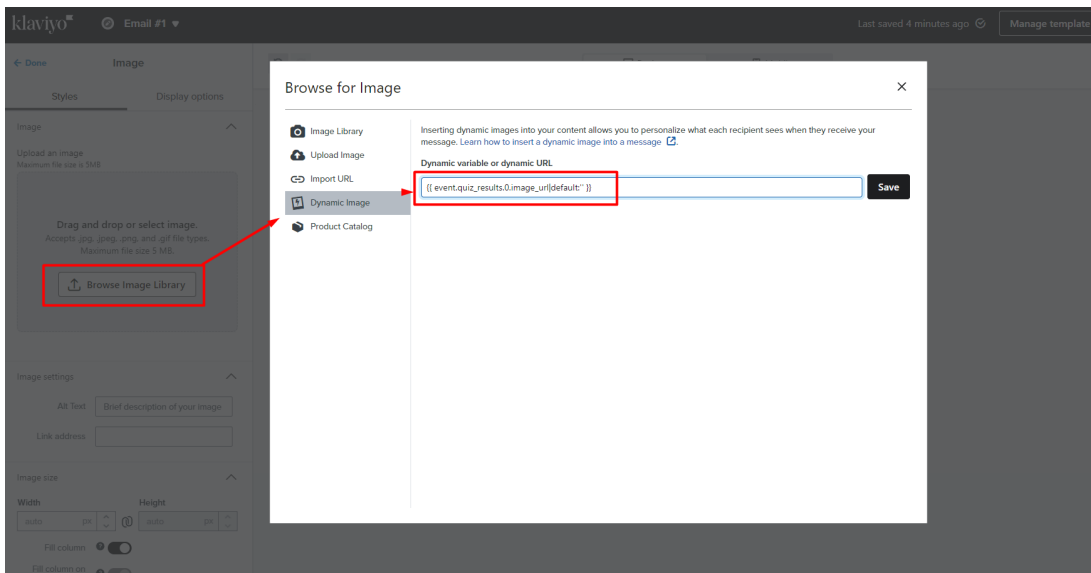
Drag and drop the following elements:

1. a. Image (for the product image)
- b. Text (for the product title)
- c. Button (for the Call To Action)

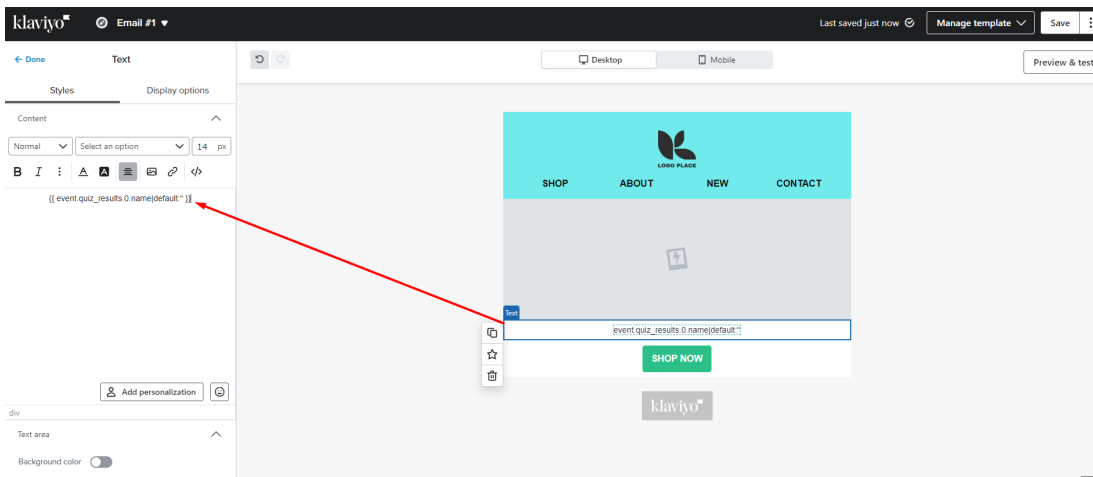
You will want to repeat these steps based on the number of products you want to display in your email. So, if you want 3 products, you will want to do this step 3 times.



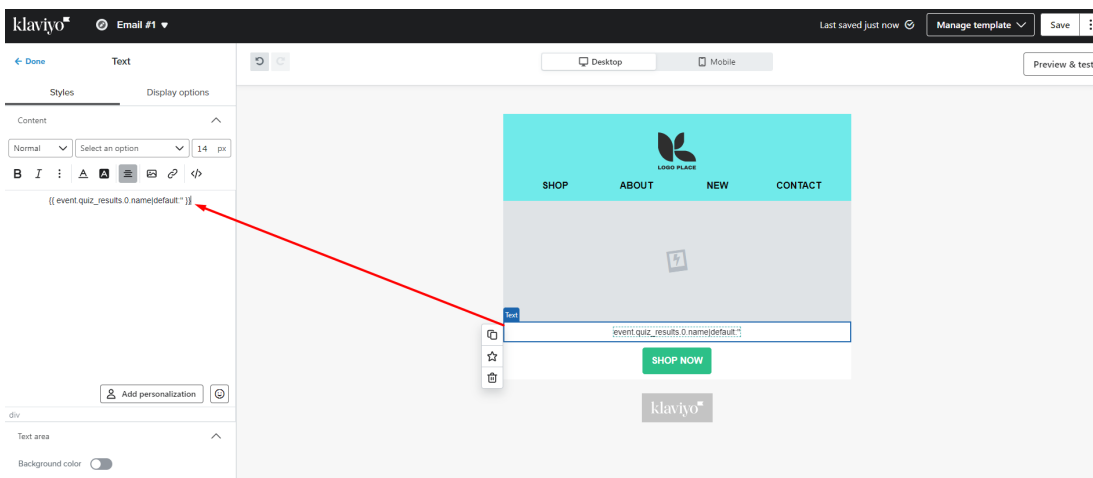
For each element, you will need to copy/paste the variable. These dynamic variables will automatically populate your product recommendations. For the Product Image, click on "Browse Image Library", select "Dynamic Image" and enter in this variable: **{{ event.quiz_results.0.image_url|default:"" }}**



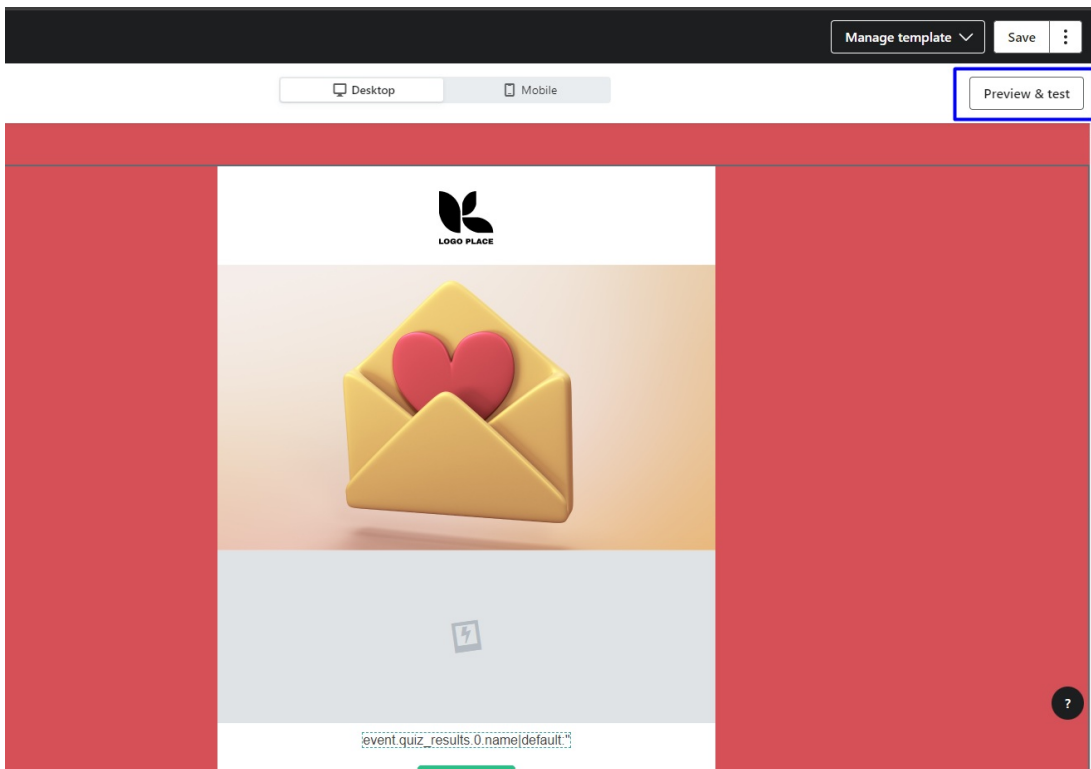
For the Product Name, this goes in the text block: **{{ event.quiz_results.0.name|default:"" }}**



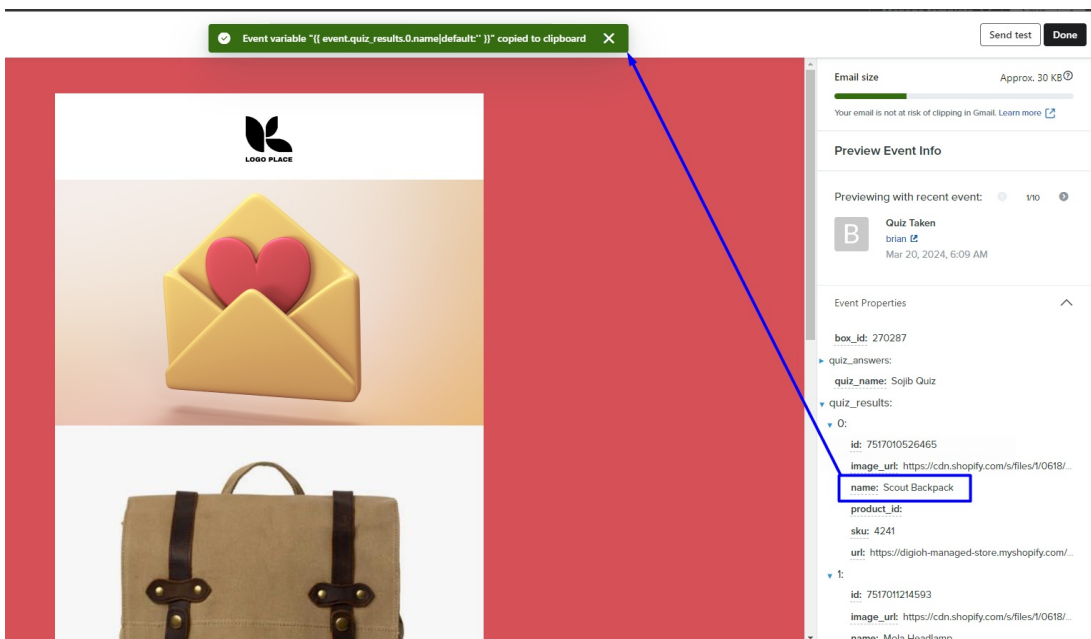
For the Product URL, this would go in the URL section: `{{ event.quiz_results.0.url|default:"" }}`



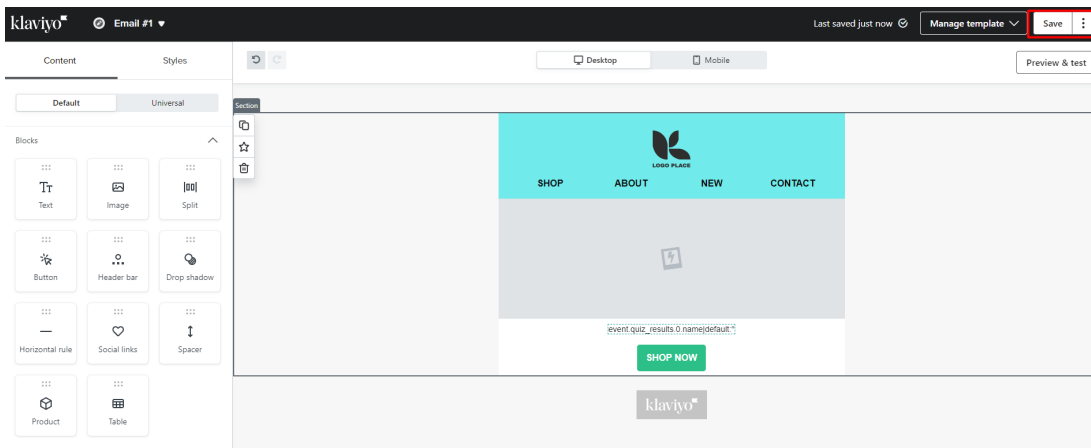
While adding dynamic content, you can also copy any variables within the event from Klaviyo's "preview & test" section. Click on "Preview & Test":



Click on the attribute you want to add in the template. This will automatically copy the variable in your clipboard:



Turn on the Klaviyo Flow by clicking "Save" and Turning on the Flow (remember to always test!)



Your basic quiz setup is now complete... but there's still more you can do with Digioh!

Digioh offers a powerful set of Analytics features that are integrated with Google Analytics. [Here is an overview of the types of analytics that Digioh provides.](#)

To setup your Digioh<>Google Analytics integration, follow [this guide](#).
