

How to update an Iterable pipeline's connection

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While working with Digioh pipelines to integrate with Iterable, you may eventually find yourself needing to update an existing pipeline to use a new connection. For example, if you have a sandbox project where you first tested a pipeline and you're now ready to flip the switch and push it live to production.

This guide will walk you through the process of creating a new Iterable connection and updating an existing pipeline to use it.

Creating a new connection

Before creating the new connection, you'll need the Iterable API Key. If you don't already have the key, you can refer to [this page](#) for instructions on how to create a new Server-Side API key.

Once you have the API key, log into your Digioh account and select "Integrations", you should see a list of all integrations, connections, and pipelines in the account. Find your existing Iterable connection in the list and select "Iterable Connections":

ID	Name	Type	Dependencies	Actions
68013	Iterable - Track Event	Pipeline		Edit Pipeline Delete
68010	Iterable - Update Profile Pipeline	Pipeline	Box Assigned: 1	Edit Pipeline Delete
68004	Iterable Add to List Pipeline	Pipeline		Edit Pipeline Delete
68003	Iterable Sandbox Connection	Iterable		Iterable Connections Delete
61574	Google Analytics	Google Analytics		Manage

On the next page you will see your existing connection and any Iterable pipelines you've created:

Iterable Connections

Iterable Sandbox Connection	Use in Connect	Rename	Authenticate	Delete
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[Add New Connection](#)

Iterable Pipelines

Iterable Add to List Pipeline	Edit
Iterable - Update Profile Pipeline	Edit
Iterable - Track Event	Edit

To add a new connection, select "Add New Connection"

Iterable Connections

Iterable Sandbox Connection	Use in Connect	Rename	Authenticate	Delete
Add New Connection				

Enter in a name for the connection (e.g. "Iterable Production Connection") and paste in the Server-Side API key from Iterable.

Connect to Iterable

Name for Connection

Your Iterable API Key

Save

Cancel

Once you've saved the new connection, you can select "Edit" on whichever pipeline you're going to update:

Iterable Connections



Iterable Connections

Iterable Sandbox Connection	Use in Connect	Rename	Authenticate	Delete
Iterable Production Connection	Use in Connect	Rename	Authenticate	Delete
Add New Connection				

Iterable Pipelines

Iterable Add to List Pipeline	Edit
Iterable - Update Profile Pipeline	Edit
Iterable - Track Event	Edit

In the pipeline, to update the connection, look for any steps with "Type: Iterable API" - You'll want to edit all of these steps with the Iterable API type in the pipeline:

[Connectors Home](#)

(41082) Iterable - Track Event

Show Details

▲	65507	Map Profile Data	Type: Map Data	+ Condition	Edit	🗑️
▼						
+						
▲	65508	Send Profile Update to Iterable	Type: Iterable API	+ Condition	Edit	🗑️
▼						
+						
▲	65509	Map Event Data	Type: Map Data	+ Condition	Edit	🗑️
▼						
+						
▲	65510	Send Event to Iterable	Type: Iterable API	+ Condition	Edit	🗑️
▼						
+						

[Publish](#) [Test](#) [Activity](#) [+ Task](#)

In this Track Event pipeline, for example, there are 2 Iterable API steps that will need to be edited to use the new Production connection. Once you select "Edit" on the step, you can select which connection should be used via the Connection dropdown:

Iterable API (Send Profile Update to Iterable)

API Operation: Update User ▼

Connection: Iterable Production Connection (Iterable) ▼

Path to User: Map Profile Data ▼

Merge Nested Objects

[Save](#)

Once you've selected the new connection, select "Save". Once you've made all of the changes to your pipeline, make sure to Publish your changes to push them live:

(41082) Iterable - Track Event

Show Details This pipeline has unpublished changes

▲ ▼ +	65507 Map Profile Data Type: Map Data	+ Condition Edit
▲ ▼ +	65508 Send Profile Update to Iterable Type: Iterable API	+ Condition Edit
▲ ▼ +	65509 Map Event Data Type: Map Data	+ Condition Edit
▲ ▼ +	65510 Send Event to Iterable Type: Iterable API	+ Condition Edit

Publish Test Activity + Task

And that's it - Now that you've published your changes, submissions will begin to flow into the new Iterable project!

Please let us know if you have any questions or run into any issues while creating your new connection. You can always email us via support@digioh.com and our Support Team will be happy to answer any questions you have and assist you with getting everything setup!