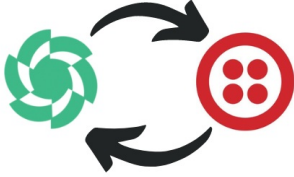


How to integrate with Twilio

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What You'll Learn in This Article

- Obtain your Twilio Account SID and Auth Token
- Set up a new Twilio integration in Digioh
- Map necessary fields for sending SMS messages through Twilio
- Configure advanced settings and headers for successful SMS integration

Twilio provides programmable communication tools for making and receiving phone calls, sending and receiving text messages, and performing other communication functions using its web service APIs.

Digioh's Twilio integration allows you to send SMS to users' numbers with pop-up forms, pop-ups, surveys, and quizzes.

Twilio Integration Requirements

Before setting up your integration, you will need the following parameters from Twilio:

- Account SID
- Auth Token

Both these parameters are listed on the Twilio [console Page](#).

If you are setting up a Digioh integration by yourself, we first recommend reading about [Digioh Integration Basics](#).

Follow these instructions to integrate with Twilio.

1. Add a New Integration.

2. Set a name in the Friendly Name field.

Add New Integration

Friendly Name: Twilio SMS API

Integration: API Form Post

Form Post URL: https://api.twilio.com/2010-04-01/Accounts/ACae5405b0b9d:

Post Type: JSON Raw

Box (optional): 229606 (Twilio)

Create Integration Cancel

3. Set API Form Post in the Integrations Dropdown.

Add New Integration

Friendly Name: Twilio SMS API

Integration: API Form Post

Form Post URL: https://api.twilio.com/2010-04-01/Accounts/ACae5405b0b9d:

Post Type: JSON Raw

Box (optional): 229606 (Twilio)

Create Integration Cancel

4. Enter Form Post URL

<https://api.twilio.com/2010-04-01/Accounts/:AccountSid/Messages.json>

Note: Replace the **: AccountSid** with the Twilio Account SID.

5. Select FORM in Post Type Dropdown

Post Type: FORM

6. Select Campaign

Add New Integration

Friendly Name:

Integration:

Form Post URL:

Post Type:

Box (optional):

7. Click Create Integration.

After clicking **Create Integration**, you will see the Map Fields page.

8. Map Fields.

On the Map Fields page, enter the following fields and map them with the corresponding Digioh field.

- **Body (Message That User Will Receive)**
- **From (Twilio Phone Number)**
- **To (User Phone no on which the Message will be sent)**

Map Fields

Twilio (ID 61368)

Field Name

Field Value

ID	Field Name	Field Value	Delete
46447	Body	[CUSTOM_2]	Edit Field Value Delete
46448	To	[CUSTOM_1]	Edit Field Value Delete
46449	From	[PHONE]	Edit Field Value Delete

After mapping your fields, click the **Back to Integrations** button. You will see the Integration main page. Click on the **Advanced** link for the Twilio SMS Integration.

Integrations + New Integration View Logs

ID	Name	Type	Actions	
61395	Twilio API	Custom	Update Map Fields Advanced Duplicate Delete	🟢
61391	Twilio SMS API	Custom	Update Advanced Duplicate Delete	🟢
61368	Twilio	Custom	Update Map Fields Advanced Duplicate Delete	🟢
61358	Webbula	Custom	Update Map Fields Advanced Duplicate Delete	🟢
61350	HubSpot (6-11-2022)	HubSpot	Connect Update [Choose a List] Map Fields Duplicate Delete	🔴
61285	Klaviyo - Identify (6-3-2022)	Custom	Update Advanced Duplicate Delete	🟢

9. Integration Advanced Settings

Integration Advanced Settings

HTTP Method:

Basic Auth Username:

Basic Auth Password:

Header 1 Key:

Header 1 Value:

Header 2 Key:

Header 2 Value:

- Set the HTTP method to **POST**.
- Put Twilio **Account SID** in Basic Auth Username.
- Put Twilio **Auth Token** in Basic Auth Password.
- Header 1 Key: **Content-Type**
- Header 1 Value: **application/x-www-form-urlencoded**

After setting the headers, click **Save Advanced Settings**.

You have successfully integrated Twilio's SMS API with Digioh.