

# How to Set up my Error Page for my Iterable Email Preference Center

Last Modified on 06/10/2026 11:02 pm EDT

To set up an Error Page for your [Iterable Email Preference Center](#), first, make sure you are in PC Mode within Push Planet.

Mode	Publish	Eligible	Live
LP	Publish	OFF	
PC	Publish	ON	✓
LP	Publish	ON	✓
LP	Publish	OFF	

To change your mode within the platform, just click on the current mode. Then, select Preference Center from the drop-down where you initially might see LP (Landing Page).

Pages | Analytics | Integrations | Files | Admin | Elianna Quiroz

### Page Mode

Page Mode: Landing Page  
✓ Preference Center

Integration: --Choose an Integration--

Error Page:

[Save](#) [Save & Publish](#)

Once in the PC (Preference Center) mode, click into the PC campaign to see the following options:

Pages Analytics Integrations Files Admin Rishi Shah

### Page Mode

Page Mode Preference Center

Integration Iterable - FOR MY PREF CENTER (iterable, 895)

Error Page

- ✓ Extra Page 1
- Extra Page 2
- Extra Page 3
- Extra Page 4
- Thank You Page**
- Another URL

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You can set your Error page to extra pages within your built pages in Push Planet, a custom URL on your site, a URL from a landing page built in Push Planet or a 404-page.

Pages Analytics Integrations Files Admin Rishi Shah

### Page Mode

Page Mode Preference Center

Integration Iterable - FOR MY PREF CENTER (iterable, 895)

Error Page

Another URL

www.domain.com/404

Save Save & Publish

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## Page Mode

Page Mode

Integration

Error Page

Save

Save & Publish

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**Note:** We recommend using a 404 page, but you can create a custom error page with a message such as:  
"We weren't able to find a profile matching your email address, please contact support@[your-domain] for support."

If you have any questions, please feel free to [contact us](#).