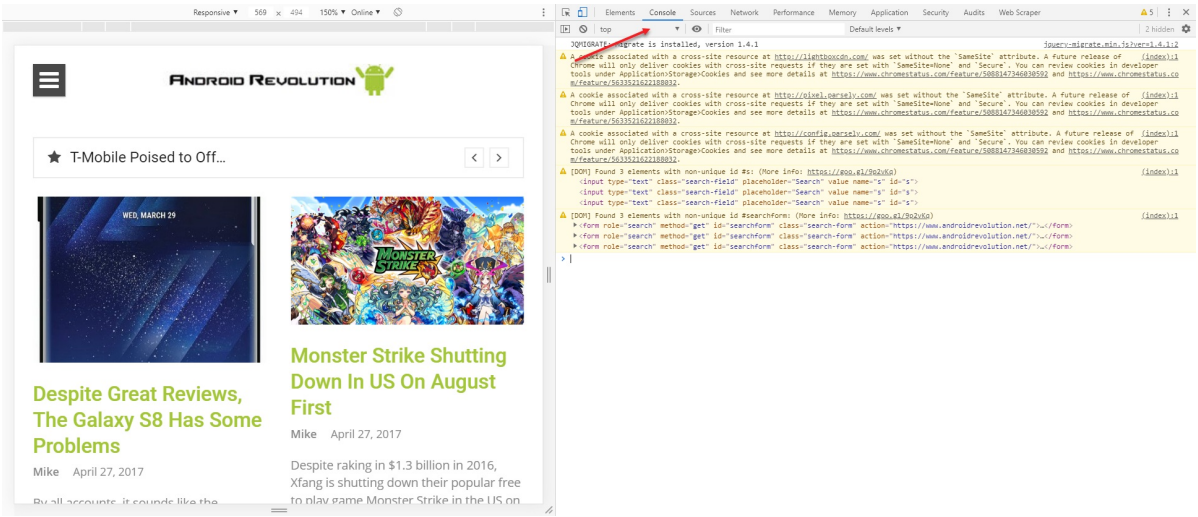
How To Find Out Why A Widget Didn't Show Up

Last Modified on 07/23/2026 3:12 pm EDT

If you don't see an expected Digioh widget on your site, you can use your browser's DevTools to discover why.

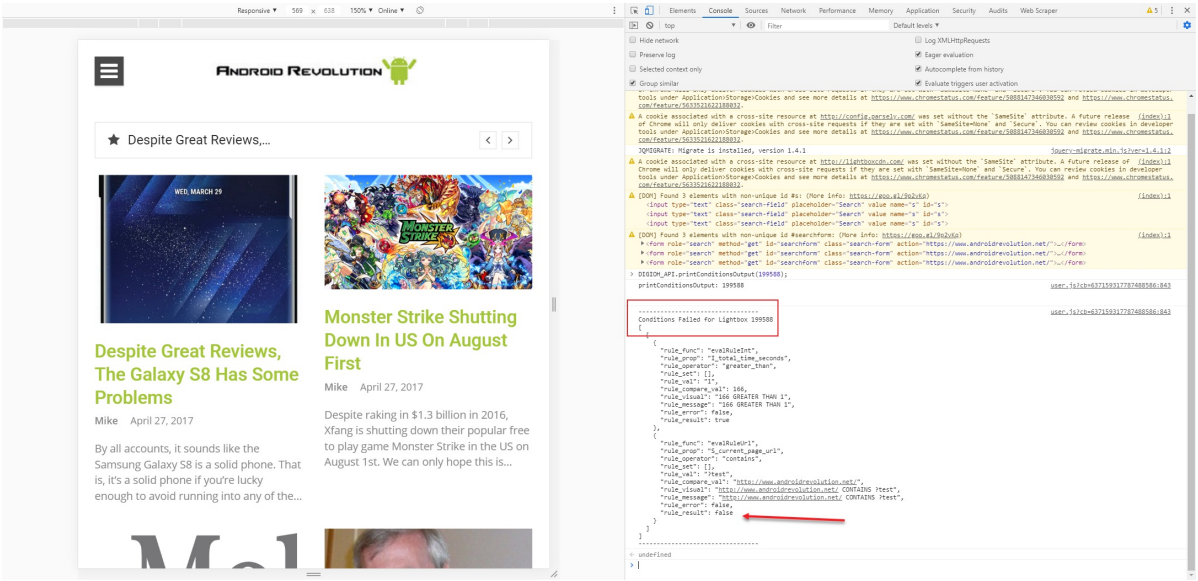
While on your site, press the F12 key to open DevTools.

Click the Console tab.



Enter the following: DIGIOH_API.printConditionsOutput(XXXXXX); where "XXXXXX" is the six-digit campaign ID for the widget you're testing. Press **Enter**.

You'll see a notice on whether the widget's rules passed, with a breakdown of each rule. Use this information to figure out why the widget didn't show up.



In the example above, the lightbox didn't show up because the current page URL rule with the "?test" value wasn't satisfied.

Need a hand along the way? Reach out to support@digioh.com.