

Getting Started Support FAQ

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Welcome to Digioh!

Before you create your first widget, take a few minutes to tour the Digioh platform.

Once you're ready, start by installing Digioh to your site! [Here are the step-by-step instructions.](#)

FAQs

Digioh Account:

- [How do I turn on or off my email notifications?](#)
- [How do I update my billing information?](#)
- [How can I get email receipts?](#)
- [How do I export all my submission data?](#)
- [How do I organize and set the priority of campaigns?](#)
- [What is drop off reporting?](#)
- [Conversion Reports](#)

Troubleshooting:

- [Why aren't my submissions going into my integrations?](#)

Getting started with the Design Editor:

- [How do I start creating and editing campaigns?](#)
- [What are the different types of campaigns that I can create with Digioh?](#)
- [How do I duplicate an existing campaign?](#)
- [How do I install Digioh on my site?](#)
- [How can I change my campaign background?](#)
- [How can I add my own custom font?](#)
- [How do I change the campaign dimensions?](#)
- [Can I redirect to a specific URL on form submission?](#)
- [How can I add a download button to my Thank You page \(like download a PDF or eBook\)?](#)
- [How do I test a campaign on my site?](#)
- [How can I have the entire campaign fill up the width of the page \(i.e. full bleed\) or what is edge-to-edge?](#)
- [How can I redirect to a specific URL on form submission?](#)
- [How do I add a privacy policy link next to the opt-in checkbox?](#)
- [What is the Teaser?](#)
- [What are Extra pages?](#)
- [How to create a mobile-optimized version of your campaign](#)
- [What are responsive settings for pop-up campaigns?](#)

Integrations:

- [How do I add an integration to a campaign?](#)

- [Digioh Passport](#)
- [Digioh Passport for Braze](#)
- [Digioh Passport for Iterable](#)
- [Digioh Passport for Klaviyo](#)
- [Digioh Passport for Ometria](#)

Getting Started with Rules and Conditions:

- [How to target first time visitors](#)
- [How to display a campaign after 3 seconds](#)
- [How to have the lightbox display on specific pages](#)
- [How do I trigger a pop-up on Exit?](#)
- [Full breakdown of Digioh's Display Rules.](#)

GDPR:

- [How can I be sure my opt-in forms are GDPR compliant?](#)
- [How do I keep a campaign from showing for European visitors?](#)

Dynamic Items:

- [How to dynamically add text from URL parameters into your campaign](#)
 - [Dynamic Item Merge Tags And How To Use Them](#)
 - [Dynamic Items: What Is The Fallback Value And How Do You Use It?](#)
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