Getting Started Support FAQ

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Welcome to Digioh!

Before you create your first widget, take a few minutes to tour the Digioh platform.

Once you're ready, start by installing Digioh to your site! Here are the step-by-step instructions.

FAQs

Digioh Account:

- How do I turn on or off my email notifications?
- How do I update my billing information?
- How can I get email receipts?
- How do I export all my submission data?
- How do I organize and set the priority of campaigns?
- What is drop off reporting?
- Conversion Reports

Troubleshooting:

- Why aren't my submissions going into my integrations?

Getting started with the Design Editor:

- How do I start creating and editing campaigns?
- What are the different types of campaigns that I can create with Digioh?
- How do I duplicate an existing campaign?
- How do I install Digioh on my site?
- How can I change my campaign background?
- How can I add my own custom font?
- How do I change the campaign dimensions?
- Can I redirect to a specific URL on form submission?
- How can I add a download button to my Thank You page (like download a PDF or eBook)?
- How do I test a campaign on my site?
- How can I have the entire campaign fill up the width of the page (i.e. full bleed) or what is edge-to-edge?
- How can I redirect to a specific URL on form submission?
- How do I add a privacy policy link next to the opt-in checkbox?
- What is the Teaser?
- What are Extra pages?
- How to create a mobile-optimized version of your campaign
- What are responsive settings for pop-up campaigns?

Integrations:

- How do I add an integration to a campaign?
- Digioh Passport

- Digioh Passport for Braze
- Digioh Passport for Iterable
- Digioh Passport for Klaviyo
- Digioh Passport for Ometria

Getting Started with Rules and Conditions:

- How to target first time visitors
- How to display a campaign after 3 seconds
- How to have the lightbox display on specific pages
- How do I trigger a pop-up on Exit?
- Full breakdown of Digioh's Display Rules.

GDPR:

- How can I be sure my opt-in forms are GDPR compliant?
- How do I keep a campaign from showing for European visitors?

Dynamic Items:

- How to dynamically add text from URL parameters into your campaign
- Dynamic Item Merge Tags And How To Use Them
- Dynamic Items: What Is The Fallback Value And How Do You Use It?