BriteVerify Integration

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What You'll Learn in This Article:

- How to install and configure the BriteVerify integration
- How to configure email field and validation options
- How to use domain whitelisting
- How to test and troubleshoot

Installation

Step 1: Go to the profile menu (top-right) → select **"Extensions"**

Step 2: Scroll to the Admin section, find **BriteVerify**, click **Install**

Step 3: Go to the **Integrations** tab → **+ New Integration** → select **BriteVerify** → note the Integration ID shown to the left of the integration name

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Overview

The BriteVerify integration validates email addresses submitted through Digioh widgets (pop-ups, inlines, banners, etc.) before allowing form submission. This helps reduce:

- Invalid or mistyped email addresses
- Disposable email usage
- Role-based addresses (e.g. admin@, support@)

The integration runs during form submission and determines whether an email should be accepted or rejected based on BriteVerify results and configured settings.

How It Works

When a user submits a form:

1. Digioh validates the email field.
2. Optional overrides (such as domain whitelisting) are applied.
3. A request is sent to BriteVerify.
4. The response is evaluated:
    - valid → accepted
    - accept_all → optionally accepted

    - unknown → optionally accepted

5. Additional filters are applied:
    - Disposable email check
    - Role address check
6. If valid → form submits. If invalid → error is shown.

Required Configuration

1. BriteVerify Integration ID Set the following Account Metadata: `brite_verify_proxy_integration_id = YOUR_INTEGRATION_ID`

Optional (site-specific override): `brite_verify_proxy_integration_id:yourdomain.com = YOUR_INTEGRATION_ID`

2. Email Field Configuration Set which field contains the email: `email_field = email` or `email_field = custom_1`

Optional Configuration

Allow Accept-All Emails `brite_verify_allow_accept_all = true` Allows emails where the domain accepts all messages.

Allow Unknown Emails `brite_verify_allow_unknown = true` Allows emails where BriteVerify cannot determine validity.

Disallow Disposable Emails `brite_verify_disallow_disposable = true` Blocks temporary or disposable email providers.

Disallow Role-Based Emails `brite_verify_disallow_role_address = true` Blocks emails like:

- admin@
- support@
- info@

Domain Whitelisting

The BriteVerify integration supports domain whitelisting, allowing specific email domains to bypass validation entirely. This is useful for trusted domains or providers that may return unknown results from BriteVerify (e.g. t-online.de, magenta.de).

How It Works

When configured:

1. The email domain is extracted (e.g. gmail.com)
2. If the domain is in the whitelist:
    - BriteVerify is skipped
    - The email is treated as valid
    - The form submits immediately
3. If not:
    - Normal BriteVerify validation applies

Configuration

Metadata Key: `brite_verify_domain_whitelist` Value: Comma-separated list of domains: `t-online.de,magenta.de`

Scope

- Account-level supported
- Campaign-level override supported
- Campaign-level metadata takes priority over account metadata

Behavior Summary

Scenario	Behavior
Domain is whitelisted	BriteVerify is skipped
Domain is not whitelisted	BriteVerify runs normally
Whitelist is empty/invalid	Ignored, normal behavior

Important Notes

- Domains must NOT include @
    - ✅ gmail.com
    - ❌ @gmail.com
- Matching is exact
    - t-online.de ≠ mail.t-online.de
- Whitelisting bypasses:
    - BriteVerify API
    - Disposable checks
    - Role address checks
- Other settings still apply to non-whitelisted domains

Example Use Cases

- International ISPs returning unknown
- Trusted partner domains
- Reducing friction in signup forms

Troubleshooting

Emails are still being rejected Check:

- Is the domain correctly listed?
- No spaces or formatting issues?
- Is metadata set at correct level (Account vs Campaign)?

Whitelist not working Verify:

- Metadata key is correct
- Domains are comma-separated
- No @ symbol included

BriteVerify not triggering Check:

- Integration ID is set
- Email field is configured correctly

Best Practices

- Use whitelisting sparingly (only trusted domains)
- Prefer allowing unknown only when necessary
- Always test in QA mode before publishing

Testing (QA Mode)

Use `?boxqamode` to test changes safely before publishing.
