

# Duplicate (Copy) a Campaign From One Account to Another in Digioh

Last Modified on 06/10/2026 11:02 pm EDT

**Super Users** can duplicate a Campaign from one account to another using a special URL. This is useful for copying campaigns across client accounts or staging environments.

## Before You Start

Make sure you have the following:

- A **Super User** account in Digioh
- The **6-digit Campaign ID** of the campaign you want to copy (from the source account)
- The **5-digit Account ID** of the destination account you want to copy it to

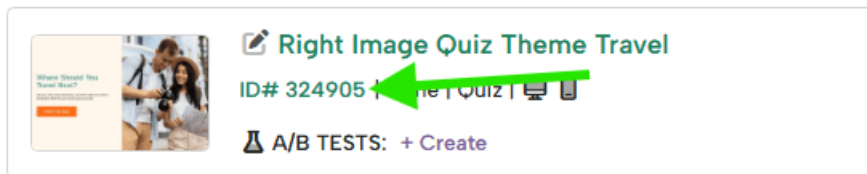
## Steps

1. **Start with the URL template below.** You'll fill in two values before using it.

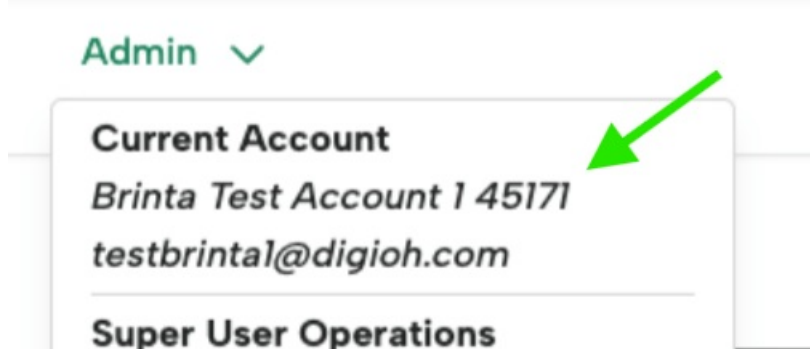
```
https://account.digioh.com/Box/DuplicateToUser?boxId={sourceCampaignId}&targetUserId={destinationAccountID}
```

(Note: Remove curly brackets)

2. **Get the Campaign ID from the source account.** Log in to the account that contains the campaign you want to copy. Find the campaign in your Campaign list. The 6-digit Campaign ID is shown below its name (for example, 324905 ).



3. **Get the Account ID for the destination account.** While logged in to the destination account, go to the Admin dropdown and copy its 5-digit Account ID next to the account name (for example, 45171 ).



4. **Build your URL.** Replace `{sourceCampaignId}` with the 6-digit Campaign ID from step 2, and replace `{destinationAccountID}` with the 5-digit destination Account ID from step 3. For example, with the values we collected above, your URL would look like: `https://account.digioh.com/Box/DuplicateToUser?boxId=324905&targetUserId=45171`
5. **Run the URL.** Login into the account where the source campaign is, paste the completed URL into your

browser, and press Enter.

**Done!** The Campaign has been duplicated. You'll find it in the destination account's Campaign list, where you can rename and configure it as needed.

## Troubleshooting

If you see an error, check the following:

- **You must be a Super User.** Standard account users cannot perform this action.
  - **Confirm you are logged into the account where the source campaign lives** when running the URL, not just any account.
  - **Double-check your IDs.** The Campaign ID is 6 digits; the Account ID is 5 digits. Using the wrong one in the wrong field is the most common cause of errors.
  - **Make sure both accounts exist and are active.** If either account has been suspended or deleted, the duplication will fail.
-